

You've applied!

HERE'S WHAT
HAPPENS NEXT:



1

Your enrollment form will be reviewed by the Centers for Medicare and Medicaid Services (CMS).

2

Once reviewed, you'll receive a letter confirming your enrollment within 14 days of your approval.

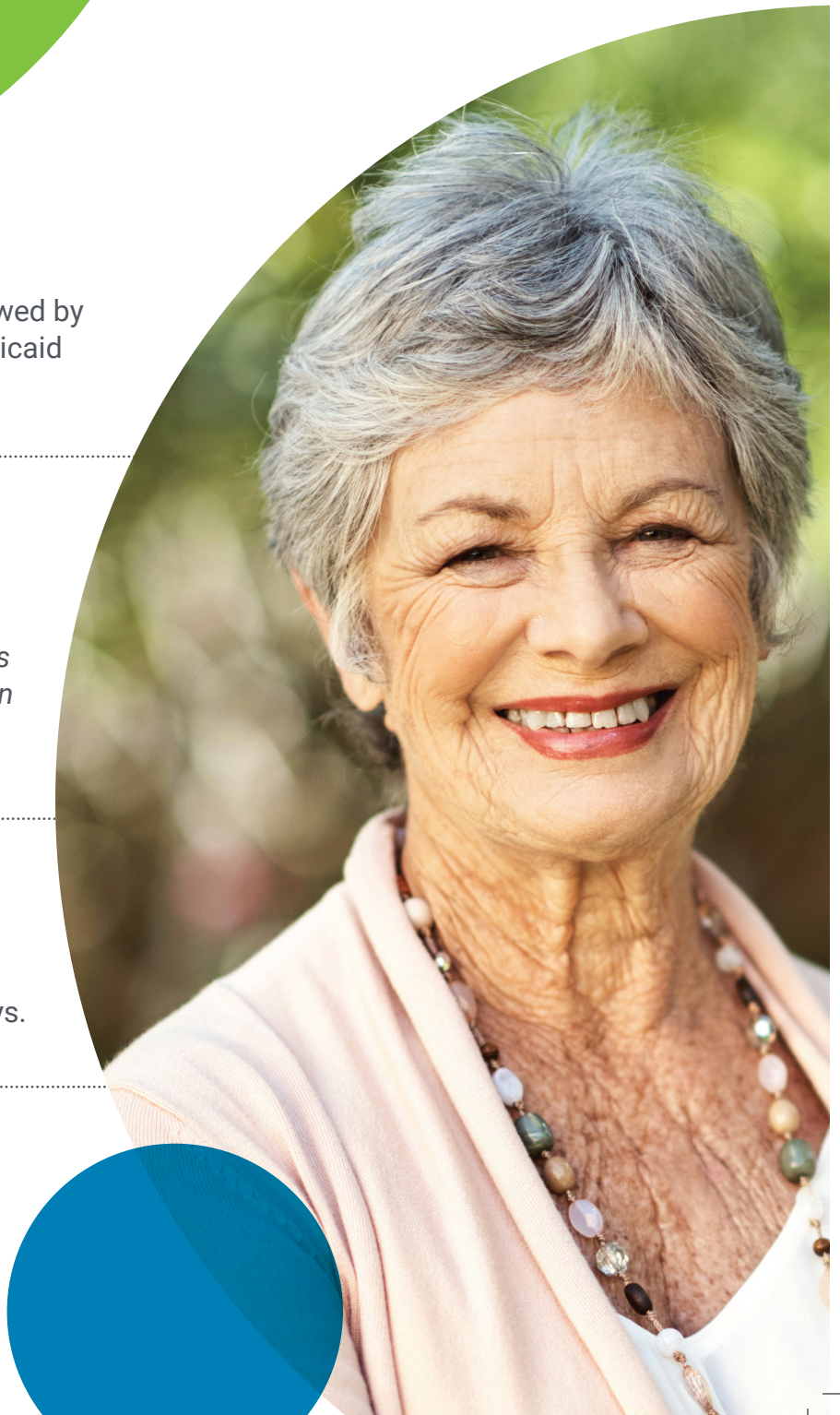
** You can access your plan benefits before receiving your confirmation letter in the mail.*

3

Keep an eye on the mail! Your Perennial Advantage Member ID Card and OTC Benefit Card will be sent to you within 10 business days.

4

Your benefits will begin on the 1st of the upcoming month after you enroll.



Meet the New Members of Your Perennial Advantage Team

Your Nurse Practitioner is:

Name: _____

Email: _____

Phone: _____

Your Medical Concierge is:

Name: _____

Email: _____

Phone: _____

YOUR NURSE PRACTITIONER WILL:

- + Complement and communicate with the primary care group-led services
- + Participate in the facility care plan meetings
- + Conduct routine monthly rounding visits with an emphasis on wellness and preventative care
- + Perform Transition of Care Management visits
- + Ensure medications are working together safely and eliminate overlap

YOUR MEDICAL CONCIERGE WILL:

- + Coordinate with the Nurse Practitioner for change in condition and ensuring smooth transitions of care
- + Perform a Health Assessment to identify medical and behavioral health risks
- + Offer assistance to help direct member to appropriate contact for any plan benefit and billing questions
- + Assist in locating in-network providers and scheduling appointments
- + Coordinate home health, therapy visits, medical equipment, and supplemental benefits

For questions regarding your enrollment or your Perennial Advantage member ID card, please contact:



Perennial Advantage is an HMO I-SNP, HMO-POS , HMO-POS-I-SNP with a Medicare contract. Enrollment in Perennial Advantage depends on contract renewal. Other providers are in our network. Perennial Advantage complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

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